

Mary Francis

Updated July 2019

Education

University of South Dakota Vermillion, South Dakota
Master of Science - Technology in Education and Training
Graduated August 2013

The University of Iowa Iowa City, Iowa
Master of Arts - Library and Information Sciences
Graduated December 2006

The Franciscan University Clinton, Iowa
Bachelor of Arts (*English*), Minor (*Visual Arts*)
Graduated Summa Cum Laude December 2004

Work Experience

10/07-present **Dakota State University** Madison, South Dakota
Reference Instruction Librarian
Associate Professor Tenured – July 2017-present
Assistant Professor Tenure Track – July 2011-June 2017
Instructor – October 2007-June 2011
Main responsibilities include: design and provide library information literacy instruction, assess library instruction, coordinate reference services, explore and advocate use of emergent technologies, prepare online instructional content, serve on university committees, coordinate library programming. Maintain service and research expectations for tenure.

6/16-8/16 **Dakota State University** Madison, South Dakota
Interim Library Director
Main responsibilities included: acquisitions, budgets, ordering materials, payroll, and managing a staff of four individuals. Oversaw the beginning of a renovation project which added office spaces to the library.

8/05-12/06 **The University of Iowa** Iowa City, Iowa
Instructor for 021:090 Information Handling
Responsible for teaching a three-credit class for freshman undergraduates in the IowaLink Program. This program assists students whose high school experience left them under-prepared for college. Class content included an introduction to college level research through an exposure to the library's services with a focus on developing information literacy skills. Students learned to find, evaluate, use, and present information through various means including: an annotated bibliography, oral presentations, and the creation of a personal webpage. Responsible for developing syllabus, tests, quizzes, assignments, grading, and reporting on student progress.

8/06-12/06 **The University of Iowa** Iowa City, Iowa
Teaching Assistant for 021:120 Computing Foundations
Under the supervision of the class Professor was responsible for:

- Grading of student assignments and summarizing responses
- Monitoring the class's online discussion forum

- Utilizing online course management software to input and grade exams
- Creating help sheets on topics such as html, SQL, etc.

9/05-12/06

The University of Iowa - Main Library
Information Desk Clerk

Iowa City, Iowa

Answered reference questions including: introductions to the University's online catalog system, using online databases, reference sources, library catalog, and the internet via: in-house patrons, telephone queries, and instant messaging.

Publications

Francis, M. (2017) *The Fun of Motivation: Crossing the Threshold Concepts*. Publications in Librarianship Series #71. Association of College & Research Libraries: Chicago, IL.

Francis, M. (2015) "Assessing Online Graduate Students." *Putting Assessment into Action: Selected Projects from the First Cohort of the Assessment in Action Grant*. Ed. Eric Ackermann. Association of College & Research Libraries: Chicago, IL.

Francis, M. (2014) "Assessing Varied Instructional Approaches in the Instruction of Online Graduate Students." *Library & Information Research* (38.119): 3-12.

Francis, M. (2013) "Peer Reviewers of Academic Journals: Who is Responsible for Our Professional Literature." *College & Research Libraries*. (74.6): 536-545.

Francis, M. (2013) "Turning the 'e' into an 'A': Successfully taking an online course." *Continuing Education for Librarians: Workshops, Conferences, College and Related Education*. Ed. Kerol Harrod and Vera Gubnitskaia . McFarland Publishing.

Francis, M. (2012) "Using Fun to Teach Rigorous Content." *Communications in Information Literacy*. (6.2): 151-159.

Francis, M. (2012) "Making Embedded Librarians a Part of an Online Community of Learners." *Journal of Library & Information Services in Distance Learning*, (6.1): 19-27.

Francis, M. (2012) "Weeding the Reference Collection: A Case Study of Collection Management." *The Reference Librarian*. (53.2): 219-234.

Francis, M. (2011) "Turning a One Campus Book Event Into a Web 2.0 Experience: The First Two Years." *College & Undergraduate Libraries* (18.4): 399-408.

Francis, M. (2010) "Fulfillment of a Higher Order: Placing Information Literacy within Maslow's Hierarchy of Needs." *C&RLNews*, (71.3): 140-142, 159.
<http://crln.acrl.org/content/71/3/140.full>

Francis, M. (2009) "Chocolate Upside-Down Research Process." *Library Instruction Cookbook*. Ed. Ryan L. Sittler and Doug Cook. ACRL: Chicago, IL.

Francis, M. (2008) "The Issues Facing Librarians and Physicians: Facilitating Quality Research in the Internet Age." *C&RL News*, (69.7): 402-403.
<http://www.acrl.org/ala/mgrps/divs/acrl/publications/crlnews/2008/jul/qualityresearch.cfm>

Francis, M. (2008) "Book Review: 'Rewarding Virtue: The Presidency and Benjamin Franklin's Plan for Moral Perfection'." *Bookmarks*, (May/June).
http://www.sdlibraryassociation.org/pdf/bookmarks_MayJune2008.pdf

Francis, M. (2006) "Interview to interaction: Towards a terminology of equality in reference work." *Library Student Journal*, (November).
<http://www.librarystudentjournal.org/index.php/ljsj/article/view/23/14>

Presentations

Town Hall. Conference Session. South Dakota Library Association Annual Conference 2018. Sioux Falls, SD.

One Question to Rule them All. Conference Session. South Dakota Library Association Annual Conference 2018. Sioux Falls, SD.

Town Hall. Conference Session. South Dakota Library Association Annual Conference 2017. Chamberlain, SD.

Connecting With Your Government Officials. South Dakota Library Association Annual Conference 2017. Chamberlain, SD.

Take the Helm of a CLIPP(er) Publication. Roundtable Discussion. Association of College and Research Libraries Bi-Annual Conference. 2017. Baltimore, MD.

Librarians Just Want to Have Fun with Threshold Concepts. Conference Session. Mountain Plains Library Association/ Colorado Association of Libraries Conference. 2016. Loveland, CO.

Librarians Just Want to Have Fun with Threshold Concepts. Conference Session. South Dakota Library Association 2015. Rapid City, SD.

So You Want to Build a Book club. Poster session. South Dakota Library Association Annual Conference 2015. Rapid City, SD.

Information Literacy Panel. Conference Session. South Dakota Library Association Annual Conference 2014. Pierre, SD.

Mundt Madness: Hosting a Book Tournament. Poster Session. South Dakota Library Association Annual Conference 2014. Pierre, SD.

Assessing Student Learning: Lessons Learned from the ACRL 'Assessment in Action: Academic Libraries and Student Success' Program. Conference session. South Dakota Library Association Annual Conference 2014. Pierre, SD.

Mundt Library and the Flanking Maneuver: Assessing the Deployment of Different Instructional Approaches in the Battle to Reach Online Graduate Students. Poster Session. American Library Association Annual Conference. 2014. Las Vegas, NV.

Francis, M. & Smith, R. *Library TARDIS: Using metaphor and popular culture to offer library services*. Poster Session. South Dakota Library Association/ North Dakota Library Association / Mountain Plains Library Association Tri-Conference. 2013. Sioux Falls, SD.

Weeding the Reference Collection. Poster Session. South Dakota Library Association Annual Conference 2011. Spearfish, SD.

Hosting Traveling Exhibits. Unconference Presentation. ACRL National Conference 2011. Philadelphia, PA.

Workshops For All Library Patrons. Poster Session. South Dakota Library Association Annual Conference 2009. Aberdeen, SD.

Turning a One Campus One Book Event into a Web 2.0 Experience. Poster Session. ACRL National Conference 2009. Seattle, WA.

Awards/Grants/Programs

Mountain Plains Library Association Leadership Institute. Summer 2014.

Assessment in Action: Academic Libraries and Student Success. Librarian leader for first cohort team. 2013-2014.

Faculty Research Initiative Grant \$2000 – Dakota State University 2013.

Faculty Research Initiative Grant \$2000 – Dakota State University 2011.

Program Director “Harry Potter’s World: Renaissance Science, Magic, and Medicine.” ALA Traveling exhibit. September 2010.

South Dakota Library Association New Librarian of the Year. 2010.

Immersion Program – Teacher Track Summer 2008.

Peer Reviewer Scholarly Journals

College & Research Libraries - 2018-present

Communications in Information Literacy – 2016-present

Internet Reference Services Quarterly – 2011-present

Collaborative Librarianship – 2011-present

Peer Reviewer

Higher Learning Commission Accreditation – 2018-present

Contributed Papers Review Committee for ACRL 2021 Bi-Annual Conference

ACRL Innovation Award Committee - 2020

Workshop Review Committee for ACRL 2017 Bi-Annual Conference

IMLS Grant Reviewer - 2015 SPARKS Grants for Libraries

Contributed Papers Review Committee for ACRL 2011 Bi-Annual Conference

University Committee Service

COHE (Faculty Union) - Dakota State University

- President 2016-present

- Vice-President 2015-2016
- General Faculty - Dakota State University
- Secretary 2019-2020
 - President 2013-2015
 - Vice President 2011-2013
- AQUIP Committee – Dakota State University 2016-present
 Assessment Committee – Dakota State University 2007-present
 Library Committee – Dakota State University 2007-present
 Student Success Committee – Dakota State University 2016-present
 General Education Committee – Dakota State University 2017-present
 Faculty Award Committee – Dakota State University 2008-2018
 Writing Intensive Course Committee – Dakota State University 2008-2017
 Diversity Committee – Dakota State University 2008-2017
 Faculty Development Committee – Dakota State University 2008-2017
 Barrier Free Committee – Dakota State University 2016-2017
 CSA Employee of the Month Selection Committee – Dakota State University 2008-2010
 WICHE Passport Taskforce – Dakota State University 2015-2017
 Workload Committee – Dakota State University 2016-2018
 One Book One Campus Planning Committee – Dakota State University 2015-2017

Professional Affiliations

- Member of American Library Association (ALA) 2006-present
- Member of Association of College and Research Libraries (ACRL) 2007-present
- ACRL/CLS CLIPP Committee 2015-2018
 - Chair 2017-2018
 - Vice-Chair 2016-2017
 - ACRL Conference Workshop Review Committee 2016
 - ACRL/IS Instruction Section Innovation Award Committee 2019
 - ACRL Immersion Program Committee 2012-2016, 2019-2021
 - ACRL/CLS Professional Development Committee 2010-2012
 - ACRL Conference Contributed Paper Review Committee 2010
- Member of South Dakota Library Association (SDLA) 2007-present
- Past President 2018-2019
 - President 2017-2018
 - Vice President Elect 2016-2017
 - Chair Academic/Special/Medical Section 2012-2013
- Member of Mountain Plains Library Association (MPLA) 2011-present

Conferences Attended

- ALA –Summer 2013, Winter 2014, Summer 2014, Summer 2019
 ACRL National – Spring 2009, Spring 2011, Spring 2017
 South Dakota Library Association Annual Conference – 2007, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018
 Academic Library Planning and Revitalization Institute – 2018
 Higher Learning Commission – 2018
 National Education Association Higher Education Conference – 2018

Colorado Library Association Annual Conference - 2016

ACRL-Iowa Chapter - Spring 2005, Spring 2006

Des Moines Area Community College Information Literacy Forum - Summer 2006

Iowa Library Association Annual Conference - Fall 2006