# CHANTALE ONESI-GONZALEZ

## SKILLS

**LibGuides | Prezi | Wordpress | Client Support | Project Management | Resource Planning | Training | Records Management | Writing**

## OBJECTIVE

**To obtain a position in the field of librarianship focused on research, reference, records management, user services, and collection development.**

## EXPERIENCE

**Client Success Team Lead / Project Manager**
**SofTrek | 2/2013 to present**

Manage software installation projects, lead Account Management team, train new staff, records management system administrator, client support.

**Head Teller | Evans Bank | 8/2010 – 5/2012**

Conducted monthly audits of vault, teller line, and platform staff, supervised and mentored teller staff.

**Bookseller | Barnes & Noble at BSC | 8/2009 – 1/2011**

Assisted students with online textbook rental process, fulfilled online orders, organized trade book inventory, prepared packages for return to publishers.

**Web Editorial Assistant | BSC | 8/2009 – 5/2010**

Created and edited content for the Buffalo State College online events calendar, recorded and updated special speakers series podcasts, updated online catalog using Joomla CMS.

**IT Project Manager | GBSB | 9/2001 – 2/2008**

Managed project teams, developed and maintained company websites, liaison to software vendors, created data mining reports.


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@stacksgrrl


## EDUCATION

**MLS | 5/2016 | University at Buffalo**
GPA: 3.89/4.0

**BA Sociology | 5/2011**
**Buffalo State College**
GPA: 3.5/4.0
Alpha Kappa Delta Sociology Honors Society Inductee

**BA Music | 1997 | Buffalo State College**