Contact Details

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Personal Statement

I'm an experienced, versatile and down-to-earth designer and have worked in a diverse range of industries from casual gaming to financial services; consulting to education. With a background in information design and television graphics I offer a broad user-experience skillset including research, wireframe creation, user interface, prototyping and visual design. This is coupled with extensive stakeholder liaison experience. I aim to utilise and develop these skills and experience in future roles.

Career Detail

VP Experience Design – J.P. Morgan CIB (August 2022 – Feb 2025)

- Modernisation program of Trade Processing platform for internal operational staff; involving organisational change, design system migration, x-disciplinary and x-territory collaboration.
- Product updates for Supplier Onboarding Portal; involving regionalisation of features and Docusign integration for onboarding J.P. Morgan's customers' suppliers to access APAR services.

Product Designer – Lloyds Corporation (June 2021 – July 2022)

 Product Designer on support services for third party placement platforms and Microsoft Word add-in for contract checking

Snr UX Designer - MarketFinance (December 2017 - June 2021)

- Lead designer on MarketFinance services and in-house systems
- Designed Unified Application Journey incorporating CBILS lending with the BBB
- Created new Sketch libraries including accessible components

Snr UX Designer – Reed Business Information (January 2017 - December 2017)

- Lead designer on RBI's 'flightglobal' suite of products.
- Integration of design into development processes; tying Sketch/Zeplin into Atlassian pipelines.
- Recruitment, mentoring and management of designers on the RBI graduate programme.

Designer - Experience Team at PriceWaterhouseCooper (October 2014 – January 2017)

- Successful launch of an online complaints submission form for the Financial Ombudsman.
- Visioning workshops for a range of consulting clients including financial services and transport.
- Teams 'tools and processes' lead for prototyping and collaboration platforms.

Contracting UX/UI Designer - BSkyB (May 2013 - October 2014)

- Successful responsive redesign & launch of the Team Sky Pro Cycling team website.
- Creation of iOS prototypes for Sky Cloud concept including board level presentations.

• Design of prototype to illustrate sentiment analysis within discussion boards.

Contracting UX/UI Designer - Guardian Media Group / Harper Collins (August 2012 – May 2013)

- Prototype designer for Guardian Discovery Week 'Reading the Riots'.
- Prototyping designer for Guardian Movies and Crosswords.
- UI and prototype designer for Harper Collins Educational assessment platform.

Senior Interaction Designer – Betfair (June 2008 – July 2012)

- Successful launch of Samsung Connected TV football and sports betting services.
- Successful launch of Samsung Connected TV roulette service.
- Dedicated prototype designer for in-house prototyping team.

Contracting Designer - Internet Games Services (April 2008 - June 2008)

• I contracted as a designer at Internet Games Services, developing a gaming product based around Foreign Exchange Trading.

Art Director - Open TV (Jan 2005 - Dec 2007)

- Supervising Art Director for two interactive TV channels on BSkyB Satellite TV in the UK.
- Supervised monthly updates and successfully launched >20 games.
- Responsible for staff development and appraisals of cross-continent team.

Other roles:

- Senior iTV Designer AGENCY.COM (2000-2001)
- Minds Eye Productions Games Producer and Art Director (1998-2004)
- Avid Technology Media Illusion Product Specialist. (1997)
- The Multimedia Corporation Senior Designer (1995-1997)
- BBC Open University Graphic Designer (1989-1995)

Education & Training

- 1985-1989 Falmouth School of Art BA (Hons) Graphic Information Design, Class 2.1.
- 2004 University of Bedfordshire Post-Grad Certificate: Media, Culture and Technology.
- 1978-1985 Queen Mary's Grammar 8 'O' levels, 4 'A' levels.

Software Proficiencies

- Axure RP Pro / Figma / Sketch / Zeplin / InVision
- Adobe Creative Cloud
 — Photoshop, After Effects, Illustrator, Acrobat
- Microsoft Office suite packages; Word, Excel and PowerPoint.

Referees (on request)

- Jordan Sanderson Head of Product: Shawbrook Bank (from MarketFinance)
- Jessica Richards Director: Creative Product Consulting (from RBI)

Outside of work

I enjoy cycling and hill-walking (particularly in the winter) and watching rugby, having formerly played for Redruth and Cornwall under 21's. I enjoy reading historical fiction and life / landscape drawing. I have two children; my daughter works at Battersea Dogs Home; my son is autistic with severe learning difficulties.